



Continuing Professional Development (CPD) Credits Seminar

Review of 26 Actual Insurance Claims Complaints an Insurance Intermediary Cannot Miss or Ignore

8th Sept 2007 (Sat)

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| Speaker | : Mr. Raymond Chow , Principal Trainer and Course Director of Standard Academy of Insurance & Management Limited |
| Target Audience | : All insurance intermediaries |
| Language | : Cantonese (supplemented by English) |
| Time | : 9:30 a.m. – 2:30 p.m. (5 Hours) |
| CPD credits* | : IA CPD Hours: 5; Non-core MPF Hours: 5 |
| Venue | : Room 1905A, Fortress Tower, 250 King's Road, North Point, H.K. (<i>Fortress Hill MTR Station Exit B</i>) 香港北角英皇道北角城中心 19 樓 1905A 室 |
| Fee | : HK\$260 for HKCII and GIAA member HK\$300 for non-member |
| Enrollment deadline | : 4 th Sept 2007 (first-come-first served basis) |

Course Outline:

1. Is it an absolute requirement to have visible injury under a personal accident policy claim?
2. What is the difference between any gainful occupation and usual occupation?
3. What are the principles to assess the proximate cause from several concurrent causes?
4. How does the non-disclosure affect the claim?
5. What is the definition of accidental death under travel insurance?
6. What is the requirement of medical necessary hospitalization?

- ✓ A Certificate of Attendance will be issued upon completion of the seminar.
- ✓ Strict attendance record is required. Late arrival may not be eligible for credits.
- ✓ Please complete the attached Reply Slip and return it together with your cheque payment to the address below *c/o: Miss Pauline Liew (HKCII Secretary)*:

Flat D, 6/F., Guangdong Tours Centre, 18 Pennington St., Causeway Bay, HK.

Please call Benny Tam, Director of Education of HKCII, on 9881-9600 for course details.



Reply Slip

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8th Sept 2007 (Sat)

9:30am – 2:30pm

**Mailing address: Miss Pauline Liew (HKCII Secretary),
C/o: ICS Insurance Brokers (International) Ltd.
Flat D, 6/F., Guangdong Tours Centre,
18 Pennington Street, Causeway Bay, Hong Kong.**

Enquiry: Miss Pauline Liew Email: admin@hkci.org Fax: 2783-6520

Deadline: 4th Sept 2007

| Full Name of Participant(s) (please include HKID No.) | Name of Company | Membership status ¹ | Enrollment Fee ³ |
|--|-----------------|--------------------------------|-----------------------------|
| 1. | | | HK\$260/HK\$300 |
| 2. | | | HK\$260/HK\$300 |
| 3. | | | HK\$260/HK\$300 |
| 4. | | | HK\$260/HK\$300 |
| Total HK\$ | | | |

I / We would like to reserve _____ seat(s)² for the above seminar. Please find attached cheque made payable to **"Hong Kong Chamber of Insurance Intermediaries"**.

Cheque No.: _____ Bank: _____ Total Amount: _____

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|------------------------|----------------|
| Contact Person: | Tel No: |
| Fax No: | Email: |
| Signature: | Date: |

Successful applicants will receive confirmation notice. If you have not heard from us regarding your registration within one week, please make enquiry at 9881-9600.

Notes:

1. Membership Status: **H** = HKCII, **G** = GIAA, **NM** = Non-Member
2. All applications are on a first-come-first served basis.
3. NO REFUND/CANCELLATION will be entertained once application is processed.
4. The course will be cancelled and postponed to a date to be announced in the event of typhoon signal no.8 or above or Black Rainstorm warning is hoisted.
5. HKCII and Standard Academy of Insurance & Management Ltd reserve the right to change the venue, date or speaker of events due to unforeseen circumstances.